

THE NAVY OWES YOU UNIFORMS. HERE'S HOW TO GET THEM.



The Navy's Uniform Electronic Gift Card Program ensures eligible Sailors receive required uniform items they didn't get after graduating Recruit Training Command (RTC). No out-of-pocket cost. No hassle.

1 WHO IS AFFECTED?



Active and Reserve Sailors who:

- ✓ Graduated RTC on or after **June 1, 2024**
- ✓ Did not receive a full seabag
- ✓ Were impacted by uniform supply chain shortages



DFAS is notifying eligible Sailors via SmartDocs starting **April 10**.

2 WHAT YOU RECEIVE



UNIFORM ELECTRONIC GIFT CARD (E-GIFT CARD)

- Covers missing required uniform items
- No out-of-pocket cost
- Redeem at any Navy Exchange Uniform Center

KEY THINGS TO KNOW

- Must be used before Sept. 30, 2026
- Present e-gift card on your phone and military ID
- Cannot be printed or used in paper form
- Funds are not transferable

3 HOW TO GET IT



1 EMAIL NEXCOM

Send an email to: rtcuniforms@nexweb.org

Include the following information:

- Full name
- Graduating company or division
- Graduation date
- Phone number
- Personal email address (not a military email)



2 VERIFICATION

Once your information is validated, Navy Exchange Service Command (NEXCOM) will send you:

- Instructions
- Your e-gift card
- A list of outstanding uniform items



3 REDEEM

Visit your nearest Navy Exchange Uniform Center. Show your e-gift card (on your phone) and military ID to get your owed items.



ALREADY PAID OUT OF POCKET?

Before requesting an e-gift card, contact the Navy Uniform Matters Office at:

umo_cmc@navy.mil

Provide details on the items owed and receipts showing the date and cost of purchase.



The program is meant to ensure Sailors enter the fleet with the uniforms they were promised and need to do the job.



THE NAVY HAS YOUR SIX.
GET WHAT YOU'RE OWED.



CHECK
SMARTDOCS.



ACT EARLY.
Don't wait!



NO COST.
JUST ACTION.